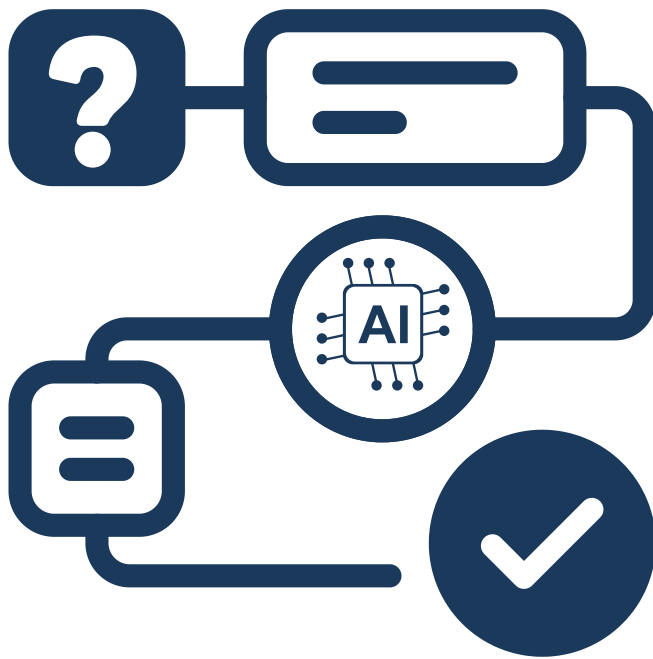


AI Agents: Everyday Business Impact

AI Agents are automated digital assistants that use artificial intelligence to perform tasks, make decisions and interact with users or systems in real time.

Unlike traditional bots or scripts, AI Agents understand natural language, learn from data to improve over time and act independently — helping employees focus on higher-value work.



AI READINESS CHECKLIST

- ☐ **IDENTIFY TASKS**
Find repetitive, rule-based workflows.
- ☐ **SECURE DATA**
Confirm access to quality, structured data.
- ☐ **ENABLE MS365**
Integrate Teams, Outlook, SharePoint, etc.
- ☐ **DEFINE PERMISSIONS**
Set parameters and boundaries for data and users.
- ☐ **TEST PILOT USE CASE**
Start small — launch with a core group of testers.
- ☐ **TRAIN EMPLOYEES**
Engaging with AI agents reliably requires guidance.
- ☐ **MEASURE PERFORMANCE**
Speed, Accuracy, Time Savings, etc.



Microsoft Copilot is built on the same enterprise-grade security, privacy and compliance controls that protect Microsoft 365. It doesn't introduce new risk — it works within the secure boundaries you already use every day.

Why AI Agents are a No-Brainer

AI Agents take routine work off your plate — connecting systems, automating decisions and amplifying productivity across every department with accuracy and consistency.

AI in Action

Before

Employees spend hours repeating manual tasks.

Routine questions clog help desks and chat channels.

Disconnected systems create bottlenecks and human error.

Opportunities to act on data quickly are missed.



After

Repetitive work is handled automatically.

Employees get business-specific answers instantly in natural language.

Systems stay connected automatically.

Teams act faster on insights as AI Agents surface trends in real time.

Bottom Line...

AI Agents take routine work off your plate — connecting systems, automating decisions and amplifying productivity across every department with accuracy and consistency.